

Scam emails - another reminder

We posted this a couple of times before, but this scam has surfaced yet again so we are posting a reminder to take care if you receive an email of this nature from an official of a club on the play-cricket system:

I am the treasurer of our club and I need to make you aware of a recent fraud that we have been the victim of, where fake email accounts have been made by persons pretending to be the president of the cricket club, and contacting the treasurer requesting an invoice be paid.

On 15th of June I received an email that appeared to be from the club president, asking me to pay an invoice; the email was very plausible and I had no reason to believe that I was dealing with anyone other than the president. Unfortunately I paid the invoice by bank transfer to then be made aware that the email address was in fact fake and the invoice a fraudulent request.

When looking at our club's contact details on this web site it lists [name] as the president and myself as treasurer so it appears that they have taken those details, created a fake email account for the president of the club and requested funds direct from the treasurer.

Please can this be passed to all clubs who use this site and make them aware of this potential scam. The club has lost nearly £2000 so if this can be avoided by other clubs being aware, that would be great.

Please be careful; if you receive a message of this or a similar nature that purports to be from a club, league or board official check the email address from which it originates is the one by which you 'know' them. If you have any doubts about the authenticity of the message then contact them direct by phone to make sure that it is a genuine request before making any payment

Here are some useful links such as advice from the ICO for the small business <https://ico.org.uk/for-organisations/business/> and 'Get Safe Online' which has a huge array of resources including some useful videos <https://www.getsafeonline.org/video/>

The other thing that you are able to do is to set the 'Display Email' option at Admin>Site Management>About Us>Club Officials to No; this will, as it suggests, hide the email address from public view, but still enable people to reach the individual concerned via the email icon that is displayed, sending a 'blind' email that is protected by Captcha, which is often sufficient to deter scams of this nature